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Calendars available online:

www.pridedisposal.com

Click on the Schedules button on the homepage. Other features include:

- Weather related updates
- Up-to-date recycling info
- Holiday collection information
- Blog

Online Bill Pay

Pay your bill online using a debit/credit card and/or sign up for paperless billing.

It is easy & free to use. Look for your unique ID number to register (printed on your invoice).

Connect with Pride Disposal via social media

We have holiday collection reminders, recycling tips, event updates, bad weather collection information, and other fun and helpful customer information. Please connect with us on these sites!



Twitter Username:
PrideDisposal



www.facebook.com/PrideDisposal



Instagram Username:
PrideDisposal

Holiday Pick Up Schedule

The only holidays that our drivers do not work are Christmas Day and New Years Day. During those weeks, when the holiday falls on a weekday, pick up will be delayed from the Holiday through the end of that week. Please see below for info on pick up schedules for Christmas and New Years holidays this year:

If your regular pick up day is:	Then your pick up will be:
Monday	Monday
Tuesday	Tuesday
Wednesday	Thursday
Thursday	Friday
Friday	Saturday

There is no delay in collection the week of Thanksgiving.

2020 collection calendars available online after Dec. 31, 2019

In the interest of reducing paper waste, we do not automatically mail out collection calendars each year. If you prefer to have your calendars mailed to you, please contact our office by phone or e-mail and we would be happy to mail or email calendars to you. We mail calendars out by request only.

The online calendar lookup on our website will be updated with 2020 calendars after December 31, 2019.



Christmas tree recycling



If you have yard debris service with us and would like to dispose of your Christmas tree, you can put out your tree in your yard debris cart on your scheduled yard debris day. Put the tree out inside your yard debris cart (or in place of your cart) and have it picked up at no charge. If you put the tree out in addition to your yard debris cart there is an extra fee. If you do not have yard debris service, please call the office to make arrangements for your tree removal.

All trees over 5 feet must be cut in half. If the tree is over 4' wide, it also needs to be cut down. All lights, ornaments, etc. must be removed. Wreaths are accepted if all wire framing and decorations are removed. Flocked trees are not accepted as yard debris but can be picked up as garbage.

If you are having a non-profit organization pick up your tree, please do not schedule that pick up on your Pride Disposal pick up day to avoid any confusion.

Tote Placement

It has recently come to our attention that some customers in our service area have been blocking the sidewalk with their roll carts on pick up day. All of our trucks that service your roll carts do so with an automated arm. As a reminder when you are taking your roll carts out to the curb on your service day, please make sure you're taking the following into consideration:

- Leave 3-5 feet between each cart whenever possible. This makes it easier for the arm on the truck to pick up each cart without knocking over the one next to it.
- Place carts within 5 feet of the curb.
- Do not block bike lanes, vehicle lanes of travel, or sidewalks.
- Make sure there is 18' of overhead clearance from items such as basketball hoops and tree branches.
- Do not place too close to your fence, sprinkler heads, yard lights, or anything else that the driver may not see when picking up your cart and therefore could potentially damage.

We are requesting that you do not block sidewalks with your carts. Whenever possible, place the carts on the street with the wheels of the cart directly against the curb. We understand this isn't the perfect situation for every street. Other options could include:

- Place the carts in the strip of landscaping between the sidewalk and the street.
- Place the carts in your yard on the edge of the sidewalk that is closest to your home.
- If there is no sidewalk, place the carts in the street or in the grass along the street.

We appreciate your assistance in helping to not block the sidewalks. If you have any questions please contact our office at (503)625-6177 or info@pridedisposal.com

